



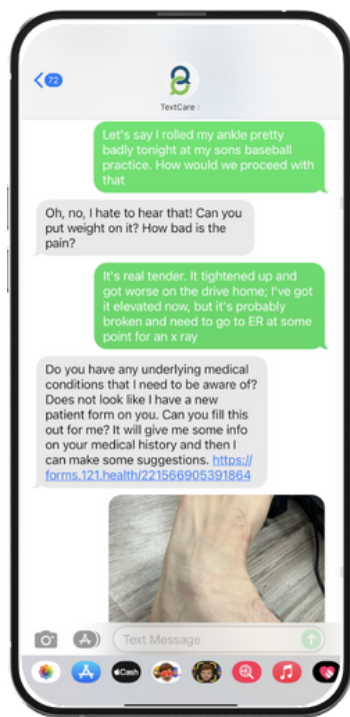
*What impressed me the most is that she followed up to see if I had questions and to see how I was doing two days later. **Quite frankly, this is beyond the level of care any Primary Care Provider has given me.***

HR leader & Patient ★★★★★

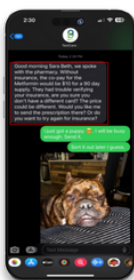
Your care team. Your terms.

No bots. No copays. **No kidding.**

Access care your way.



text
call
video chat
encrypted
chat



< 5 min.

average response time

Meet Textcare. A benefit that delivers. **Guaranteed.**

On-demand care anywhere. Initiate care with a text. It's really that easy.

Life's hard enough. Your care shouldn't be. Textcare is the go-to benefit for your household's healthcare needs.

Access a **dedicated team** of One to One Health clinicians, 24/7. Your care team can diagnose, treat, and coordinate in-person care. You'll get continued support from the same team. **Every visit gets a proactive follow-up**, no matter how big or small your question is.

Need a prescription refill? We've got you. Help finding low-cost imaging or managing a chronic condition? **We're here for you.**



Our hand-picked, full-time clinicians. At your service.

Meet one of our Textcare teams:



Erin
Nurse Practitioner
Diagnosis, treatment, prescription support, referrals, chronic condition management



Alex
Medical Assistant
Triage, care coordination



David
Physician
Collaboration, complex case review, clinical oversight and quality

Employees use it. Employees **love** it.

5.05 engaged member visits per year

51% eligible employee engagement

93% of patients choose text as their preferred communication channel with their clinician

4% Voice Call
2% Video Chat
1% Secure Chat

7.4

Average NPS health insurer and traditional telehealth services



Net Promoter Score

94



Client Snapshot

Textcare increases monthly visits by **7x**

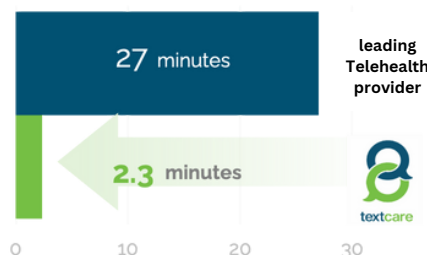
This client sought a simple path to care and to boost employee engagement. Service levels and employee interest in incumbent vendor were dwindling and Urgent Care and ER visits hit an all-time high.

Industry: Nonprofit & Service Industry

Footprint: 500 lives across 3 states in rural markets

Challenge: 81 ER visits in 2021, low telehealth utilization

A significant decrease in average wait time



A 7.5x Increase In Employee Monthly Visits

